

INTERIM STATEMENT

BOEING B777-200, REGISTRATION 9V-SVC AIR TURNBACK DUE TO FUEL DISCREPANCY 16 APRIL 2014

The information provided herein is of an interim nature. Readers are advised that new information may become available that may alter this interim statement prior to the publication of the Final Report.

On 16 April 2014, a Boeing B777-200 experienced a “FUEL DISAGREE” system message while flying from Singapore to Johannesburg. The flight crew received a warning message from the aircraft’s Engine Indicating and Crew Alerting System that there had been a higher than normal fuel consumption. The flight crew monitored the situation and confirmed a higher than normal fuel consumption rate. Following a consultation with the airline’s maintenance centre, the flight crew decided to return to Singapore. The aircraft landed in Singapore without incident.

The Transport Safety Investigation Bureau is investigating the incident.

After the initial inspection revealed a problem with the aircraft’s fuel quantity indication system, TSIB went on to investigate the aircraft refuelling process, the fuel quantity indication system and its associated components.

The investigation report is being drafted.

2 June 2017